



# Case Study: CDW

## SKYVIEW PARTNERS INC.

*Security Compliance and Security Administration made easy*

### SkyView Partners Products Help CDW Automate Regulatory Compliance Requirements

CDW is a leading provider of technology solutions for business, government, education and healthcare.

Ranked No. 38 on Forbes' list of America's Largest Private Companies, CDW features dedicated account managers who help customers choose the right technology products and services to best meet their unique needs.

The company's solution architects offer expertise in designing customized solutions, while its advanced technology engineers assist customers with the implementation and long-term management of those solutions. Areas of focus include software, network communications, notebooks/mobile devices, data storage, video monitors, desktops, and printers and solutions such as virtualization, collaboration, security, mobility, data center optimization and cloud computing.

A just-in-time inventory model and two state-of-the-art distribution centers allows CDW to provide the latest technology with fast and accurate delivery. Approximately 2,000 custom-configured systems are shipped daily. CDW holds ISO 9001 and 14001 certifications.

CDW was founded in 1984 and employs more than 6,300 workers.

#### The Challenge

Faced with regulatory compliance requirements on their IBM i platform and reduced staff to address the challenge, CDW turned to SkyView for automation of security policy enforcement. Bill Schalck commented, "We were spending a lot of time and effort on SOX audit processes. Most of the work was manual. The procedures that we documented involved multiple steps covering a wide number of categories and parameters. Combine that with a development environment that didn't mirror our production from a security perspective and we were spending a lot of time working through security concerns each time we updated production code."

#### The Solution

After attending a webinar, CDW contacted SkyView Partners looking for a solution to help in developing an automated and disciplined process to meet their challenge in an effective way. Working with the team at SkyView Partners, and taking advantage of the offer of a free time-limited trial of the software, CDW choose SkyView Policy Minder as the tool to help solve the problem.

"We implemented Policy Minder to enforce several of our SOX audit processes," said

#### Challenge

Automating SOX processes to reduce time and effort spent on compliance

#### Solution

SkyView Policy Minder for IBM i and i5/OS

#### Results

SkyView software Solutions:

- Enforced SOX audit processes
- Ensured compliance with Security Policy
- Improved rigor in development process
- Lower TCO for IBM i systems



Web: [www.skyviewpartners.com](http://www.skyviewpartners.com)  
Tel: 425.458.4975

Schalck. “Our SOX processes included items such as user profile deactivation and deletion due to inactivity and enforcing user profile setting policies. We also needed to monitor various libraries, objects, IFS locations & system values to ensure they are not changed outside our standard change control methodology, and that our change control software always applies the correct settings to objects moved to our production environment. The results are exactly what we were looking for. Our enforcement is now automated and we don’t have a lot of tedious checking to do. We just look for the exceptions that Policy Minder points out and address any issues quickly.”

Schalck further noted, “We also recently started using Policy Minder in our application development environment. This is to ensure that all objects being tested comply with the same security settings as our production system. In the past we would occasionally find security defects in applications only when they were moved to production, because our development system did not enforce the same security settings.”

“Our tools were essential to help reduce the time CDW was spending on a lot of rather mundane, but necessary processes,” John Vanderwall, SkyView Partners’ CEO explained. “Not only did Policy Minder automate processes, reducing the time involved with compliance, it also provided reports as proof to the auditors and to the systems admin team that the users and system continue to be configured correctly.

## **SkyView Policy Minder for IBM i and i5/OS**

This software automates security policy compliance and delivers comprehensive security administration functionality, reducing the hours of labor intensive analysis required in the compliance process.

### **The Results**

“ We are complying with our SOX processes and enforcing our security policy,” Schalck stated. “With the implementation of Policy Minder in development we are finding security defects much earlier in the development process. The bottom-line is that SkyView Policy Minder is saving us time and money.

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